

When creating an **Apple ID**, if you make the unfortunate mistake of entering her birth year or your birth year wrong, be prepared to see this error message: **"You Cannot Create An Apple ID Because You Do Not Meet The Minimum Age Requirement."** You try again and again, and then go as far as changing your birth year to 1920, and apparently (or so it seems) the ripe old age of 93 is too young to download and get one's candy crush saga fix on. What gives?!

How to fix or get around this issue in the following scenarios:

If your student turned 13 today:

- Make her 1 day older, and tomorrow you can change it back to the real day. **Apple** doesn't seem to like 13th birthdays...probably the result of some repressed adolescent trauma of sorts.

If your student is under 13 or if they are actually are over 13 and you just messed up on entering their birth year due to monstrous thumbs hitting the wrong key, you can take any of the following steps:

- Go to your browser, then to settings, then clear history, cookies, and cache. Then re-register for your new itunes/**apple** user account.
- You can wait 24 hours and try again.
- Try creating the account from a different device (for example a friend's phone or another computer).

If you have any questions regarding the creation of an **Apple ID** for your student please feel free to contact Mr. Jeff Williams (jwilliams@nda.org) or Ms. Alyssa Burke (aburke@nda.org)